To: Lori Morton

District Director of Operations Brookdale Senior Living, Inc. 111 Westwood PI Ste 400 Brentwood. TN 37027-5057

Tel: (615) 221-2250 www.brookdaleliving.com

Cc: Resident Council Cc: Local Management

Fm: Charlie Dean, Resident at a Brookdale Retirement Home

10401 Vineyard Blvd Apt 254 Oklahoma City, OK 73120

Date: September 15, 2016

Re: Running out of milk / the blame game

Ms Morton:

On the morning of September 15 our facility ran out of milk. This is not a waiter problem. It is a management and supervisory problem. It does not require rocket science to purchase milk and keep it stocked.

Brookdale Senior Living controls Brookdale Statesman Club. The local Management trots out silly excuses for lapses in goods and services, saying that Brookdale Senior Living does not give enough money to Brookdale Statesman Club.

We have an enterprise within an enterprise. It is **crap** for one enterprise to allege malfeasance against the other and expect senior citizens to swallow it as a reasonable excuse.

Brookdale Senior Living - Announcements

Listen up, you old codgers. We're out of milk. Brookdale Senior Living didn't give us enough money to cover the cost. We do the best we can with what we've got.

We've got watered down ice tea. That's good for codgers. We've got butter for those refined grain Matha White biscuits. That's good for you old codgers too.

Don't forget the bingo game tonight.

